

MPG Progress Update and Path Forward

DECEMBER 12, 2019

INDUSTRY FORUM DOCUMENT



CONFIDENTIAL AND PROPRIETARY

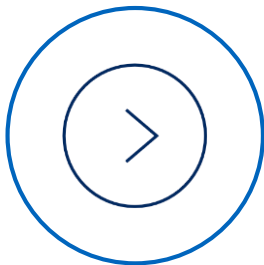
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1 MPG progress update



2 Requirements from participants



3 Next steps

Key MPG milestones

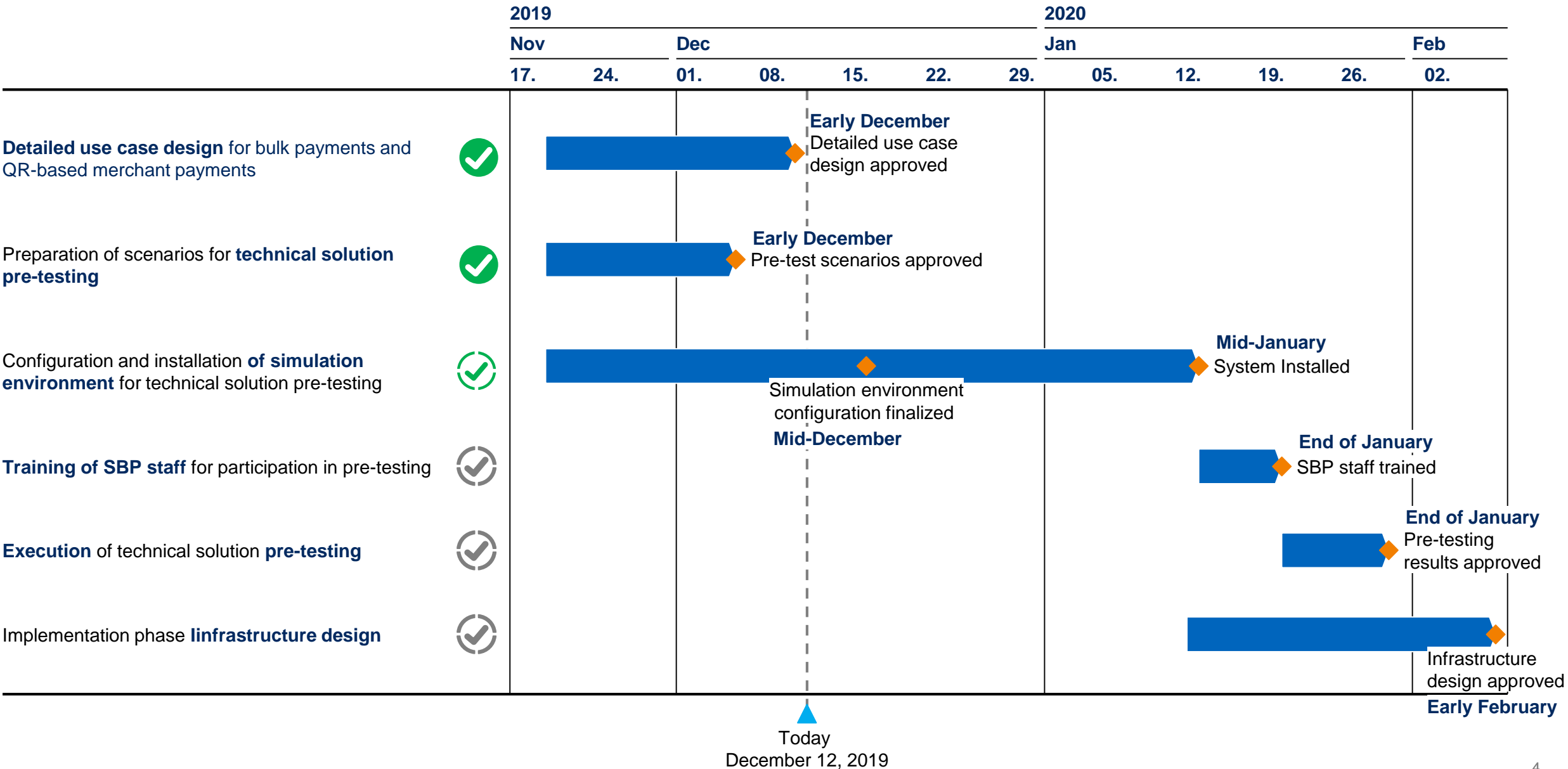
Detailed next

| | Milestone | Date |
|---|---|----------------------|
| Mobilization phase (proof of concept) | ▪ Technical solution pre-tested | ▪ End January 2020 |
| | ▪ Infrastructure design finalize and approved | ▪ End January 2020 |
| 1st use case implementation | ▪ Functional design for bulk payment use case complete | ▪ End March 2020 |
| | ▪ Detailed technical integration requirements shared with participants | ▪ End March 2020 |
| | ▪ Participant onboarding for bulk payment use case | ▪ April-June 2020 |
| | ▪ Bulk payment use case go-live | ▪ Mid-August 2020 |
| Additional use case roll-out | ▪ P2P payment use case go-live | ▪ Mid-March 2021 |
| | ▪ P2M payment use case go-live | ▪ Mid-September 2021 |

High-level MPG mobilization phase roadmap

PRELIMINARY

✔ Complete
 ✔ On-Going
 ✔ Not started
 ◆ Milestones



Banks will need to meet multiple requirements to successfully integrate with MPG (1/3)

Infrastructure and technology



Prepare systems including core banking, online banking, and mobile banking to support **24x7x365 operations**



Ensure **99.9% uptime** of all systems connected to MPG



Send and receive payment orders in **near real-time** (i.e. within 5 seconds)



Prepare systems to process **high transaction volumes**, particularly during peak times



Enable front-end channels to **create and register aliases** for customer accounts and **process alias-based payments**



Integrate with MPG via an **API gateway**



Process **ISO20022** message formats



Establish a **network connection to primary and secondary MPG sites**, separate from the RTGS connection

Networks/ connectivity

Banks will need to meet multiple requirements to successfully integrate with MPG (2/3)

Liquidity Management / Funding



Align funding and liquidity management processes with **multiple daily settlement cycles** (e.g. 3-5 settlements per day)



Ensure that funding and liquidity management process account for **transactions of indirect participants** (e.g. PSP, EMIs, etc.)



Reconcile customer balances **in real-time**



Ensure **continuous transaction processing** while reconciling and settling the previous cycle



Complete **all compliance checks within the 5 second time limit** to process a payment message



Enable **multi-factor authentication** across all front-end channels



Enable customer authentication through **encrypted security credentials** (e.g. IMEI)



Enable different transaction and exposure limits based on the **customer risk profile**

Security and fraud management

Banks will need to meet multiple requirements to successfully integrate with MPG (3/3)

Organizational requirements



Allocate **project budget** and establish **project team** with business and IT representatives



Onboard **technical expertise** required to integrate to MPG



Ensure technology vendors are aligned with **the overall project timelines**

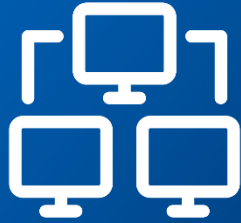


Ensure operational capability to **monitor systems and provide customer service 24 x 7 x 365**

Participants will receive multiple information packages over the course of implementation

| | Description | Date |
|---|--|---|
| High-level integration requirements | <ul style="list-style-type: none"> ▪ High-level description of technology, business process, and organizational requirements for integration with MPG | <ul style="list-style-type: none"> ▪ December 12, 2019 |
| High-level interface documents | <ul style="list-style-type: none"> ▪ High-level documents outlining an overview of MPG interface approaches | <ul style="list-style-type: none"> ▪ End January |
| Interface package | <ul style="list-style-type: none"> ▪ Multiple documents covering detailed functional and technical requirements, including: <ul style="list-style-type: none"> –MPG functional overview –Detailed interface descriptions –Message formats | <ul style="list-style-type: none"> ▪ End March 2020 |
| System rules and participant agreement | <ul style="list-style-type: none"> ▪ Rules and procedures to be shared with participants to ensure alignment on legal, operational, and technical matters ▪ Participation agreement form | <ul style="list-style-type: none"> ▪ End May 2020 |
| Certification plan and checklists | <ul style="list-style-type: none"> ▪ Details of the Market Rehearsal (certification) process and plan, and description of activities required to ensure successful participant onboarding | <ul style="list-style-type: none"> ▪ End June 2020 |

Certification will include two phases of testing



Connectivity/Integration Testing

- Perform connectivity tests with messages (participant - MPG)
- Perform End to End payment flow from and to participant
- Check all types of messages (to/out)
- Access portal for monitoring, reporting and dispute management services



Market Rehearsal

- Follow pre defined daily scenarios
- Simulate typical daily activities (limit management, payment processing, requests, EOD reports, billing, disputing)
- Simulate business day change
- Simulate real business day
- Conduct loading testing
- Check failover scenario – switchover to disaster recovery site

Key steps for participants ahead of onboarding



Ensure project teams have **sufficient technical expertise** and are **fully dedicated to the project**



Adjust and approve **internal procedures** ahead of integration deadline



Verify that message flows contain **all required data** and conform with the **correct format**



Ensure that message flows are **fully automated**



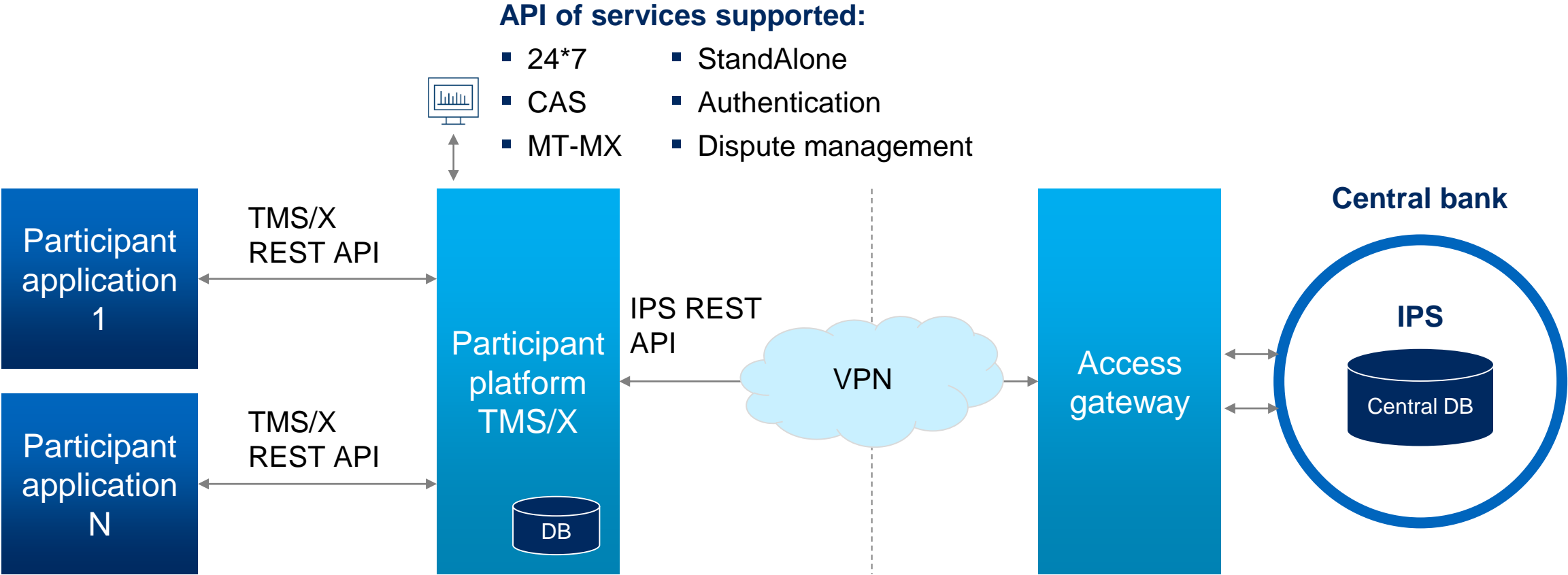
Ensure availability of sufficient **network bandwidth**



Finalize internal testing for all necessary systems and business processes **ahead of market rehearsal**

CMA solution for participant platform: TMS/X

Participant site



TMS/X integration platform with 24* 7 support services
Additional component which helps Banks to be integrated

TMS/X has been integrated with Core Banking Systems from different vendors

| | | |
|-------------------------------------|---------------------------------|---|
| iMAL from Path Solutions | Flexcube from Oracle | T24 from Temenos |
| Flextera from Diasoft | Finacle from Infosys | SCB DotOpal |
| Murex MX | OpenLink Findur | TCS BaNCS from Tata Consultancy Services |

TMS/X has also been integrated with other different proprietary (in-house developed systems) CBSs based on: Sybase, Oracle eBusinesssuite, Microsoft Dynamics ERP

TMS/X references



65% of banks in Bahrain

**RTGS/IPS/ACH/ECheques
/OpenBanking/WPS/
Correspondent Banking**



75% of banks in Azerbaijan

ACH/eMandates



75% of banks in Kuwait

**RTGS/ACH/IPS/WPS/
Mobile Portal**



90% of banks in Libya

RTGS/ACH



15+ banks in Oman

ACH



Top 6 banks in Jordan

RTGS/ACH/eMandates



Top 4 banks in Vietnam

IPS



2 banks in Brunei

RTGS/ACH



3 banks in Bangladesh

RTGS



1 bank in Serbia

RTGS/IPS



1 bank in the Seychelles

IPS

110+ retail banks in 11 countries

Next steps for participants



Evaluate **operational and financial implications** of integration with MPG

Dec. 2019 – Jan. 2020



Prepare **integration plans** including system upgrade requirements, project team assignments, and high-level budget

Dec. 2019 – Jan. 2020



Onboard vendors for required upgrades, if needed

Jan. 2020 – Feb 2020



Attend **one-on-one follow up consultations** with SBP, to discuss readiness for integration

End of Jan. 2020

The Technical Working Group will ensure open governance and an active role for participants in the development of MPG

Objectives

- Provide project updates, including completion of major milestones
- Problem-solve roadblocks/obstacles to project implementation
- Propose modifications/additions to operating rules, pricing scheme, and system features

Cadence

- The Working Group will convene:
 - Once a month, and last 4 hours
 - *Ad-hoc*, in the event of special situations

Working Group structure

| Stakeholder | No. of members | Role |
|----------------------|----------------|--------------------|
| SBP Project Director | 1 | Chair |
| SBP staff | 2 | Project Team reps. |
| Participant CIOs | 8 | Industry reps |
| CMA | 2 | Technical Advisor |
| Karandaaz | 2 | Support team |
| Total | 15 | |

The Technical Working Group will kick off in early 2020 with the participation of 8 industry members selected by SBP